

General Payment Terms

Article 1

These payment terms apply to all treatment agreements between the mental health psychologist, psychotherapist, or clinical psychologist (hereinafter referred to as: the practitioner) and the patient.

Article 2

Appointments must be canceled no later than 24 hours before the scheduled time of treatment. If an appointment is not canceled or is canceled within 24 hours of the appointment, the practitioner is entitled to charge the patient for the reserved time in a reasonable and equitable manner.

Article 3

The costs for treatment invoiced by the practitioner to the patient must be paid by the patient within 30 days of the invoice date.

Article 4

If the patient has not paid the amount due within 30 days of the invoice date, the patient will be given a final opportunity to pay the invoice within 14 days without any additional charges.

Article 6

If the patient fails to meet his or her obligations within 14 days of the date of the payment reminder, the practitioner is entitled, without further notice of default, to take collection measures or to have them carried out by third parties.

Article 7

All out-of-court collection costs associated with the recovery of the invoiced amounts shall be borne by the patient. The out-of-court collection costs are set at a minimum of 15% of the principal amount, with a minimum of €25.

Article 8

In the event of a payment delay, the practitioner is entitled—unless the nature of the treatment precludes it—to suspend further treatment until the patient has fulfilled his or her payment obligations.